

Stallion Door Limited 5 Year Warranty

All stile and rail doors manufactured by Stallion Doors and Millwork® comply with industry standards and are warranted against defects in materials and workmanship for a period of five (5) years from date of manufacture, subject to specific terms, to the original retail purchaser. Stallion Doors and Millwork warrants the doors at time of shipment to be of good material and workmanship and to be free of defects that would render the doors unserviceable or unfit for the ordinary recommended use.



Warranty Limitations and Exclusions:

Defects caused by bow or non-alignment in the frame or jamb in which the door is hung, not allowing the door to swing freely.
Warp not exceeding 1/4" in the plane of the doors up to 3'0" x 7'0", for larger doors, warp not exceeding 3/8" in the plane of the door.
If the claimed defect is warp, Stallion Door may defer replacing the door for up to one year (twelve months) from the date of the claim or the date when the product was installed. This will allow the door to equalize to the humidity and temperature conditions of its surroundings.

Natural variations in the color or texture of the veneer.

Damages caused by the failure to comply with the care and handling instructions.

Damages caused by attempts to repair the door other than by Stallion Doors and Millwork.

Surface grain separation, small surface checks and imperfections, as well as shrinking or swelling of wood surfaces can appear over time due to the nature of wood when subject to extreme variations in moisture, humidity and dryness. This is part of the natural aging of wood and is not considered a manufacturing defect. Providing a stable environment for temperature and humidity along with proper finishing of the door will control this natural process.

Misalignment or shrinkage of panels is not considered a defect.

Damage by abuse or misuse of door, extremely low or high humidity, accidents, fire, flood, or other acts of God.

Failure to properly seal and maintain the finish on all six sides of the door, including top and bottom of door, as well as the appearance of high gloss finish applications.

Freight or handling damage after it leaves Stallion Doors and Millwork.

1 3/8" and 1 3/4" doors used in exterior application, high humidity environments or exposed to direct sunlight.

Customer undersizing beyond the hardwood edge.

All doors must be finished and maintained in the strictest conformity with the installation and finishing instructions. If decided by our representative that the required procedures and products were not used, it will void the warranty.



If warranted doors are found to contain defects as stated above, upon written notice to Stallion Door, we will at our option: (1) repair the door without charge or, (2) provide the equivalent replacement or, (3) refund the purchase price. This warranty does not include material or labor to refinish or rehang a repaired or replacement door.

If the purchaser installs, finishes or retains a door containing an obvious defect, for a period of more than 30 days, without giving written notice as required herein, or if a purchaser fails to give required written notice within a reasonable period after discovery of a latent defect, this warranty shall be null and void and Stallion Doors and Millwork shall bear no liability for said claim.

This warranty is in lieu of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Stallion Doors and Millwork® shall not be liable for any consequential or incidental damages in excess of the purchase price of the defective door, arising from breach of warranty or negligence. Some states do not allow the exclusion or limitation or incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

No employee, salesperson, or representative of Stallion Doors and Millwork has any authority to change or modify this warranty in any way. If you have any questions regarding this warranty or have any claim under the provisions of this warranty, please contact Stallion Doors and Millwork, 6380 Saukview Drive, St. Cloud, MN 56303, or via phone at 800-625-3667.