

December 21, 2016

Wood Veneer Ultimate Astragal Limited Lifetime Warranty

Overview

The Wood Veneer Ultimate Astragal offers many of the same features as the Ultimate Astragal. Endura Products' Astragals feature a flush bolt with patented floating bolt pads to seal against the inactive and active panels, as well as the sill. When the inactive door is unlocked, the seals lift up off of the threshold cap, stopping drag-induced damage to the seal, while reducing opening and closing force. The astragal also features four-way adjustable strike and deadbolt plates. These innovative features, combined with the thermally-broken, all-aluminum structural body, provides consistent long-lasting performance against air and water infiltration.



Ensuring Proper Performance:

To get the best possible performance from the Wood Veneer Ultimate Astragal, the following steps should be taken.

1. Assemble the Astragal to the door unit according to Endura's "Ultimate Astragal Pre-Hanger Installation Instructions".
2. Follow Endura's "Ultimate Astragal Field Installation Instructions" after installing the pre-hung door in the rough opening.
3. Wood Veneer Ultimate Astragals are shipped with a film applied to both the interior and exterior veneer faces to protect these surfaces during assembly. This film must be removed prior to finishing.
4. Since one side of the astragal will be exposed to the outdoors, an external grade finish coating is required. Apply an appropriate surface finish to the wood veneer according to the manufacturer's instructions upon installation. Ongoing maintenance of the finish coating is required to properly protect the wood. (Follow Endura's "Ultimate Veneer Astragal Finishing and Maintenance Instructions".)
5. If the door unit is installed without the final finish applied to the astragal wood veneer (the finish coating should be applied before installing the door unit), the wood veneer should be completely protected from weathering and moisture until the finish coat can be applied. The protective film should also be removed immediately to avoid exposure to direct sunlight and heat.
6. The surface of the wood veneer can be lightly sanded. Do not aggressively sand the veneer or the backing will show through.
7. To protect the integrity of the wood veneer and its bonding adhesive, do not expose the astragals to oils, thinners, solvent based cleaners or similar items.

Wood Veneer Ultimate Astragal Limited Lifetime Warranty Terms and Conditions

All Wood Veneer Ultimate Astragals, hereafter referred to as "products" sold by Endura Products, Inc., are subject to this Wood Veneer Ultimate Astragal Limited Lifetime Warranty.

Wood Veneer Limited Lifetime Warranty

Endura Products, Inc. warrants that its products, if properly stored, transported, assembled, finished, installed and used according to its assembly and installation instructions will be free of defects in material and workmanship for the life of the product. If Endura Products, Inc.'s product that is the subject of Wood Veneer Limited Lifetime Warranty fails during the warranty period for reasons covered by Wood Veneer Limited Lifetime Warranty and the purchaser submits the written service request required under Wood Veneer Limited Lifetime Warranty, Endura Products, Inc. will:

REPLACE THE PRODUCT WITH A PRODUCT THAT IS AT LEAST FUNCTIONALLY EQUAL TO THE PRODUCT BEING REPLACED AND PROVIDE UP TO \$100 IN LABOR COSTS.

IMPORTANT: SAVE WARRANTY INFORMATION

The Wood Veneer Limited Lifetime Warranty is limited to the original purchaser and is not transferable.

The information contained in this document is the confidential and proprietary information and trade secrets of Endura Products, Inc. Any disclosure, use or dissemination of such information without the express written permission of Endura Products, Inc. is strictly prohibited. Endura Products, Inc. also owns any and all intellectual property rights embodied in such information, including patent rights, copyrights, and trademark rights, and no license of any intellectual property right is intended, nor should any license be implied, as a result of the receipt of this document.

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 **Endura**[®]
PERFORMANCE STANDARD

US Patents: 6,491,326; 8,157,298; 8,157,299; 9,097,043; 9,404,294, and Patents Pending
Canadian Patents: 2,342,941; 2,693,833; 2,874,354, and Patents Pending

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Wood Veneer Ultimate Astragal Limited Lifetime Warranty Terms and Conditions (Cont.)

Extent of Wood Veneer Limited Lifetime Warranty

Wood Veneer Limited Lifetime Warranty does not cover damages due to external causes, including, but not limited to, improper handling, abuse, alteration, repair, lack of proper maintenance, or installation that is not in accordance with Endura's instructions. This warranty does not cover natural variations or fading in wood color due to improper finishing and maintenance or weathering.

Any use or care not in accordance with these instructions voids the Wood Veneer Limited Lifetime Warranty, and any damage caused by such use or care is not covered under this warranty.

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Warranty Service

Endura Products, Inc. reserves the right to inspect first hand any claim for warranty service prior to remuneration, in order to verify that preparation installation and use of Endura's Wood Veneer Ultimate Astragal have been done in proper accordance with these requirements. Any tampering of the original astragal, or removal and/or replacement from the original location and installation will void this warranty.

To obtain warranty service, the purchaser must submit a written service request to Endura Products, Inc. at Endura Products, Inc. 8817 W. Market Street, Colfax, NC, 27235. A written service request must include: (1) proof of purchase, (2) a copy of Wood Veneer Ultimate Astragal Limited Lifetime Warranty, and (3) a written explanation of the problem.

Warranty Limitations and Exclusions

Endura Products, Inc. makes no express warranty beyond those stated in this warranty. Endura Products, Inc. simply disclaims all other warranties that are expressed or implied including without limitation, implied warranties of merchantability and fitness.

No distributor, dealer, or representative of Endura Products has the authority to change, modify or expand this warranty.

Some laws do not allow the exclusion of implied warranty. In this case Endura Products, Inc. limits all expressed or implied warranties to the limited warranty period, and no warranties apply after that period.

The use of any sample or model during the negotiations leading to the purchase of the product serves merely to indicate a type of product that will be tendered to the purchaser. These samples or models create no warranty that the product will conform to the samples or models.

Limitations of Liability

Endura Products, Inc.'s responsibility under this or any other warranty, implied or expressed, is limited to product replacement and up to \$100 in labor costs as set forth above. THIS REMEDY IS THE SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY. Endura Products, Inc. is not responsible for indirect, special, incidental or consequential damages resulting from any breach of warranty or any other legal theory. Some jurisdictions may have other laws that give you certain legal rights.



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